

WHISTLE BLOWING

The Whistle-blowing policy aims to provide a trusted avenue for staff, vendors, customers and other stakeholders to report or disclose serious wrongdoing or concerns about unethical behavior, malpractices, illegal acts or failure to comply with regulatory requirements (“reportable misconduct”) that is taking place / has taken place / may take place in the future; of which they become aware and to provide protection for, particularly in relation to fraud, controls or ethics, without fear of reprisals when whistle-blowing is done in good faith.

This policy is intended to facilitate whistleblowing related to reportable misconducts (illegal, unethical and/or fraudulent).

All information provided by whistleblowers will be taken seriously and kept confidential, in accordance with the law. Disclosures can be made to ANY of the following reporting channels, in the strictest confidence:



Via email to whistleblowing@msense.sg. Email complaints sent to whistleblowing@msense.sg shall be received by members of the Whistleblowing Committee (WBC).



In writing to:

<p>Yayasan Mendaki, Wisma MENDAKI 51 Kee Sun Avenue Singapore 457056 Attention to: Chief Executive Officer (for matters regarding the Executive Director)</p>	<p>Mendaki SENSE Pte Ltd 116, WIS@Changi #05-01/15 Singapore 419718 Attention to: Chairman, MSPL BOD (for matters regarding the Chief Executive Officer)</p>
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To enable WBC to conduct an investigation, please provide:

1. Your name, contact details and valid e-mail address for future correspondence. Your identity will be kept confidential, but in some cases where your identity is required for the investigation, the WBC will seek your consent.
2. A detailed and accurate description of your complaint covering what, when, who, how, where, why and estimated value involved. Please provide evidence by enclosing photocopies of documents or other items, if available.
3. Witness(s) name(s) and contact details, if any.

SENSE would like to thank you in advance for bringing your concerns to our attention. Please be assured that the reported concerns will be duly investigated according to established procedures.