

PC-Bundle Application Form

For Official Use by LA Only:

PCR : _____
 LA Receipt Date : _____



Applicant's Particulars

NRIC / Birth Cert No.: _____
 Name: _____
 Citizenship: Singaporean Permanent Resident
 Gender: Male Female
 Home Address: _____

 Email: _____
 Date of birth: _____
 (dd/mm/yyyy)

School: _____
 Class: _____
 Home Phone: _____
 Mobile phone: _____
 Permanent Disability: Yes No
 Gross Monthly Income: _____
 (if applicable)**
 Occupation: _____
 (if applicable)
 ** Income should be reflected before CPF deduction.

PC Models

Broadband Service Plans

Note: You are not allowed to change the PC Model or Broadband Service Plan once the application is submitted.
 Refer to our website www.ida.gov.sg/neupc for the specifications of PC Models and Broadband Service Plans.

Please select the PC Model and Broadband Service Package that you are applying for :

Type of PC	Supplier	PC Model	Payable Amount^%	
			Tier 1	Tier 2
<input type="radio"/> Entry Level Desktop	Pluto	DEPL#	\$255.73	\$512.53
<input type="radio"/> Mid Range Laptop	Acer	LMAC	\$399.11	\$665.54
<input type="radio"/> Mid Range Laptop	Pluto	LMPL#	\$265.36	\$531.79
<input type="radio"/> High Performance Laptop	Acer	LHAC	\$436.56	\$807.85
<input type="radio"/> High Performance Laptop	Pluto	LHPL	\$371.29	\$742.58

Type of Broadband (FREE for 3 years)	ISP	Bandwidth	Pre-requisite	Data Cap
<input type="radio"/> 4G Dongle	M1	150Mbps	None	5 GB
<input type="radio"/> 4G MiFi	Singtel	150Mbps	None	4 GB
<input type="radio"/> Fibre	Singtel	200Mbps	FTP ¹	Unlimited
<input type="radio"/> Cable	StarHub	25Mbps	CTP ²	Unlimited
<input type="radio"/> I do not wish to apply for the FREE Broadband. <input type="radio"/> I understand that I will not be able to apply for this free broadband for the next 3 years.				

Applicants of **iNSPIRE Fund** are limited to **DEPL** and **LMPL**.

^ Actual amount payable by the Applicant may be less if additional subsidy is granted by your school.

% Prices are inclusive of 7% GST

Please submit a copy of the subscriber's NRIC along with the appropriate ISP's broadband application form, if you are applying for broadband service.

¹ Fibre Termination Point ² Cable Termination Point

Household Members Information

Details of applicant's household members (eg parents, siblings, grandparents, aunties, uncles, etc).

Name	NRIC	Relationship to Applicant	Occupation / School	Gross Monthly Income ⁺

⁺ Income should be reflected before CPF deduction. For declaration of income of household members who are self-employed without supporting income tax documents or unemployed, please complete **Section I** and/or **Section II** of **Annex A** accordingly. For declaration of income from other sources, please complete **Section III** of **Annex A**.

iNSPIRE Fund Application (Only applicable if recommended by school)

The iNSPIRE Fund helps students who require assistance with the co-payment, to earn a fully paid PC-Bundle by doing community service for a stipulated number of hours (see table below) within a period of 6 months. Students need to satisfy the eligibility criteria to apply for assistance under the iNSPIRE Fund.

Applicant's age	Community hours to serve	
	Desktop (DEPL)	Laptop (LMPL)
Full time students below 15 years old	3 hours	6 hours
Full time students between 15 and 25 years old	6 hours	12 hours

Do you wish to apply for iNSPIRE Fund?

- Yes (Please note that your school will need to recommend your application for iNSPIRE Fund)
 No

Declaration by Applicant OR Parent / Guardian

- I hereby declare that the information supplied is true and correct and that I have not willfully suppressed any material fact. If I have suppressed any material facts or provided any false or inaccurate information, my application will be rejected and/or the PC-Bundle withdrawn.
- I agree to comply with all the terms and conditions of the NEU PC Plus Programme.
- I understand that my application may be rejected by IDA and/or the Lead Agencies without assigning any reason for doing so.
- I understand that the PC Model and/or Broadband Service Plan available under the PC-Bundle may vary from time to time, and that IDA has the right to change the selected PC Model, antivirus, software and/or Broadband Service Plan to a comparable alternative. IDA shall have the sole discretion to decide on what is a comparable alternative.
- I understand that IDA's approval for my application may be withdrawn if I am unable to confirm with the PC vendor a date for delivery of the PC-Bundle within 90 days of IDA's approval of my application.
- I agree that I shall not change the PC Model or Broadband Service Plan after I have submitted my application.
- I agree to keep the PC-Bundle at my residential address for a period of three (3) years from the date of delivery of the PC and Broadband and to facilitate and fully cooperate with any inspection and testing of the PC-Bundle at my residential address by IDA or by anyone authorised by IDA.
- I agree to inform IDA or the Lead Agency of any change in my address or contact information within 30 days.
- I acknowledge that, for the purpose of facilitating my application by IDA, any and all government agencies or statutory boards that have any of my records may share the information with IDA, if it is relevant to IDA's work with me and/or my household.
- I also acknowledge that the information which I provide may be shared with any government agency, statutory board or person authorised by IDA, for the purposes of rendering or assessing eligibility for financial or other assistance; for research in which I, as a specific individual, shall not be identified; or for any other purposes prescribed or permitted under Singapore Law.

Signature of Applicant
Name:
Signature/Thumbprint:
Date:

Signature of Parent/Guardian <i>(Required if the Applicant is below eighteen (18) years of age)</i>
Name:
Relationship to Applicant:
Signature/Thumbprint:
Date:

Parental Consent on media coverage

As part of the NEU PC Plus Programme's outreach to the public, case studies may be used to highlight the benefits of the programme. Please indicate your consent to be interviewed for such case studies, which could take the form of media coverage, or other appropriate form.

- Yes
 No

(i) School Subsidy

Will the school provide further subsidy?

Yes No

(ii) 1:1 Computing Programme

Is the student enrolled in a 1:1 computing programme in school?
(ie. is the student required to bring a computing device to school on a regular basis?)

Yes No

Please provide information on the other means explored by the school to assist the student's ownership of a computer.

(iii) iNSPIRE Fund Application

Does the school recommend the student to receive assistance under the iNSPIRE Fund?

Yes No

** Please note that the number CIP hours stipulated by the Applicant's school cannot be computed as part of the community service hours required by the iNSPIRE Fund.*

** The Applicant shall commence the performance of the community service activities from the start date stated in IDA's in-principle approval letter, which will be sent to the Applicant upon IDA's approval of this application. Activities performed prior to the start date stated in IDA's in principle letter will not be considered in the computation of the community service hours required by the iNSPIRE Fund.*

** The school can assist to arrange for suitable activities for the student so that he/she completes the required number of hours of community service within 6 months. In the case of a young primary school student, the school can facilitate to allow the student to perform simple tasks such as arranging books in the library, gardening, etc.*

I hereby confirm that the applicant is a current student of this school.



Name and Signature of
Officer-in-charge/HOD/Principal#

School Stamp

Date

#Delete where appropriate

Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

THIS DEED IS GIVEN BY:

The person whose name, NRIC, address and signature appear in the table below labelled 'APPLICANT' ("the Applicant"),

TO:

THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE, a statutory body constituted under the Info-communications Development Authority of Singapore Act (Chapter 137A of the Statutes of the Republic of Singapore) ("IDA").

THE APPLICANT HEREBY IRREVOCABLY AND UNCONDITIONALLY UNDERTAKES AND AGREES AS FOLLOWS:

1 Definitions

In this Deed, the following capitalised words and expressions carry the following meanings:

"**Broadband Service**" means the broadband service provided to the Applicant under the NEU PC Plus Programme.

"**Deed**" means this Deed of Undertaking and Indemnity.

"**Third Party User**" means any individual or organisation, other than the Applicant and IDA, that uses the Broadband Service.

2 Applicant's Responsibilities and Obligations

- a. The Applicant is solely responsible for any use of the Broadband Service, regardless of whether the Broadband Service is used by the Applicant or by any Third Party User. The Applicant will be responsible for the use of the Broadband Service by a Third Party User whether or not the Applicant has given permission to the Third Party User to use the Broadband Service.
- b. The Applicant shall ensure that all use of the Broadband Service, whether by the Applicant or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
- c. The Applicant shall indemnify and keep IDA indemnified against, and hold IDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
 - i. Any use by the Applicant or a Third Party User of the Broadband Service for any purpose.
 - ii. Any failure by the Applicant to perform or observe any term or condition of any of the following documents:
 - (a) This Deed
 - (b) Any document between the Applicant and IDA or the Broadband Service provider that relates to the provision or use of the Broadband Service.
 - iii. Any interruption, downtime, fault, or loss of use of the Broadband Service.
 - iv. Any termination of the Broadband Service.

3 IDA Disclaimers and Exclusions of Liability

- a. IDA will not be liable to the Applicant or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 2.c.i to 2.c.iv above, even if IDA knew, or should have known, of the possibility of such loss or damage.
- b. The Broadband Service and any related technology, software, hardware components and data are provided "as is" and "with all faults" and there are no warranties, express or implied, by operation of law or otherwise, made by IDA with respect thereto. To the maximum extent permitted by law, IDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Service.

4 Termination for Improper Use of Broadband Service or Breach of Applicant's Obligations

IDA may, at its absolute discretion and without providing any reason, terminate the Broadband Service at any time without informing the Applicant beforehand, if any of the following occur:

- a. IDA has any reason to suspect or believe that the Broadband Service has been used by the Applicant or any Third Party User in any illegal, unethical, immoral, improper or suspect manner.
- b. The Applicant fails to perform or observe any term or condition in any of the documents listed in paragraph 2.c.ii above.

5 Premature Termination of Broadband Service

In the event the Broadband Service is terminated for any reason whatsoever within 36 calendar months of its commencement, IDA reserves the right to require the Applicant to bear any and all charges in respect of the Broadband Service for the period between the date of termination and the expiry of 36 calendar months from the commencement of the Broadband Service.

6 Governing Law

This Deed is governed by and is to be construed in accordance with the laws of the Republic of Singapore.

Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

SIGNED, SEALED and delivered as a Deed

APPLICANT	Consent of Parent/Guardian <i>(Required if the Applicant is below eighteen (18) years of age)</i>
Name:	I, the undersigned, parent/guardian [#] of the above minor Applicant, have reviewed the terms of this Deed and hereby consent to the above Applicant's execution of this Deed and agree for the Applicant to be bound by the terms of this Deed.
NRIC:	
Address:	
Signature/Thumbprint:	
Date:	
	Name and Signature/Thumbprint: Relationship to Applicant: <i>#Delete where appropriate</i>

Annex A : Declaration of Self-Employment, Unemployment & Other Sources of Income

(Complete where applicable)

Section I: Declaration of Self-Employment

(Please note that self-employed household members with supporting income tax documents need not complete this section)

I / We# declare that I am / we# are currently self-employed and I am / we# are not required to submit Income Tax Return or if my / our# latest Income Tax Notice of Assessment does not reflect my / our# current income status.

Name	NRIC	Gross Monthly Income ⁺	Signature/ Thumbprint of Household Member	Date

Section II: Declaration of Unemployment

I / We# declare that I am / we# are currently unemployed.

Name	NRIC	Start of Unemployment (mm/yyyy)	Signature/ Thumbprint of Household Member	Date

Section III : Declaration of Other Sources of Income

Name	NRIC	Type of Income (eg alimony, rental, etc)	Monthly Amount	Signature/ Thumbprint of Household Member	Date

Delete where appropriate

+ Income should be reflected before CPF deduction

NEU PC Plus Programme

The NEU PC Plus Programme, by the Infocomm Development Authority of Singapore (IDA) offers affordable PCs and broadband access to students and people with disabilities from low income families. Successful applicants can purchase a PC with free software and 3 years of free broadband subscription at a subsidised price.

MOE-FAS applicants please note:

MOE-FAS applicants should not use this form. Please use the MOE-FAS application form available from your school's general office.

A PC-Bundle includes:

- Your Choice of PC
- Productivity Tools
- Warranty
- 3-Year Broadband Internet Subscription
- Delivery and Installation

Where to Submit

- Please submit this form to your school's General Office
- ITE students should submit application forms directly to the Campus Administration Office.
- Special Education (SPED) school students and people with disabilities can submit application forms to the Society for Physically Disabled (SPD).
- Applicants who do not fall within any of the listed Lead Agencies, can submit to the Eurasian Association.

What to Submit

Please ensure that you have completed and prepared the following forms/documents for submission.

Compulsory forms / documents

- This application form
- Photocopy of Student Pass/Matriculation Card belonging to the Applicant (if applicable)
- Photocopy of Birth Certificates/NRICs of the Applicant and **all** household members (both sides)

For broadband service

- Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service
- Broadband Application form
- Photocopy of broadband subscriber's NRIC (both sides)

Supporting documents

- For all working adults (including self-employed) in the household, the latest Income Tax Assessment **or** payslip **or** employment letter **or** CPF contribution history
- For working adults who do not have fixed monthly salary, the last 3 months payslip **or** CPF contribution history
- For all non-working adults in the household, the latest CPF contribution history
- For those without the above supporting documents, the declaration in Section I of **Annex A** for self-employed adults or Section II of **Annex A** for unemployed adults
- Proof of Disability (if any)

IDA's Appointed Lead Agencies

Association of Muslim Professionals

AMP@Pasir Ris #05-11
1 Pasir Ris Drive 4
Singapore 519457
Tel: 6416 3966
Fax: 6583 8028
www.amp.org.sg

Chinese Development Assistance Council

CDAC Building
65 Tanjong Katong Road
Singapore 436957
Tel: 6603 5588
Fax: 6841 4881
www.cdac.org.sg

SPD

2 Peng Nguan Street
SPD Ability Centre
Singapore 168955
Tel: 6579 0700
Fax: 6323 7008
www.spd.org.sg

The Eurasian Association

139 Ceylon Road
Eurasian Community House
Singapore 429744
Tel: 6447 1578
Fax: 6447 3189
www.eurasians.org.sg

Institute of Technical Education

2 Ang Mo Kio Drive
Singapore 567720
Tel: 6590 2211
Fax : 6580 5022
www.ite.edu.sg

Singapore Indian Development Association

1 Beatty Road
Singapore 209943
Tel: 1800 295 4554 / 6393 7243
Fax: 6294 7293
www.sinda.org.sg

Yayasan MENDAKI

116 Changi Road
WIS@Changi #05-01
Singapore 419718
Tel: 6708 6400
Fax: 6708 6500
www.mendaki.org.sg
www.msense.sg

Eligibility Criteria

PC-Bundle Scheme Application

- The application is open to Singapore Citizens or Permanent Residents.
- The Applicant has a permanent disability **OR** is a full-time student in a Government / Government-Aided school, Junior College, Centralised Institute, Independent school, Institute of Technical Education, Polytechnic or MOE-funded Special Education School.
- Past recipient of a PC-Bundle under the NEU PC Plus Programme may reapply only after a lapse of three (3) years from last deployment to the household.
- The Applicant's combined gross monthly household income must not exceed \$3,000 **OR** the per capita income* of the Applicant's household must not exceed \$800. If there is a permanently disabled household member, per capita income must not exceed \$875.
- Each eligible household can only apply for one (1) PC-Bundle regardless of the total number of school-going children and/or household members who have permanent disability.

**Per capita income (PCI) refers to the gross monthly household income divided by the total number of household members.*

Broadband Application

- You are eligible to apply for broadband service only if your household does not have commercial broadband service.
- Apart from the main application form, please also complete (1) the Deed of Undertaking and Indemnity, (2) the broadband application form from the Internet Service Provider of your choice and (3) Photocopy of broadband subscriber's NRIC.

Inspire Fund Application

- If you have difficulty with the co-payment of the subsidised PC-Bundle, you may apply for assistance under the iNSPIRE Fund.
- This assistance is only extended to successful Applicants of PC-Bundle Scheme who are full-time students aged 25 years and below.
- The Applicant's total household income must not exceed \$2,300 or per capita income must not exceed \$600.
- The application must be supported and signed by the student's officer-in-charge / HOD / Principal, as indicated on page 3 of the application form.

Assistance Level

Income	Gross monthly household income <=\$3000 OR the PCI <=\$800 (or \$875 if there is a permanently disabled family member)	
Citizenship	Singaporean	Permanent Resident
PCI ≤ \$600 OR MOE-FAS Recipient	Tier 1 Subsidy (up to 75%)	Tier 2 Subsidy (up to 50%)
PCI > \$600	Tier 2 Subsidy (up to 50%)	
Persons with disability	Tier 2 Subsidy (up to 50%)	

Approval and Notification

- The decision made on each case is final. For the avoidance of doubt, IDA or the Lead Agencies need not provide any reason for the rejection of any application.
- Any change in Applicant's home address and/or contact numbers should be updated with IDA or the Lead Agency handling the application within 30 days.
- The Lead Agency will inform the Applicant of the outcome by post.
- The PC provider will arrange the date of delivery of the PC-Bundle with the successful applicant.
- IDA and the Lead Agencies shall not be held responsible for any cost, damages or expenses incurred by the Applicant due to non-delivery or late or incomplete delivery of the PC-Bundle.

Co-payment

- The Applicant and/or the Applicant's parent/guardian shall make co-payment for the PC-Bundle to the PC provider. The amount is dependent on the PC model selected in the application form.
- Successful Applicants may wish to purchase extra items (such as printer or memory upgrades) for same-day delivery with the PC-Bundle, at the Applicant's own cost. Please liaise with the PC provider for details.
- Subscription fee for broadband access is **free for 36 months**, including broadband device and internet filtering service. Should the Applicant wish to continue using the broadband services after 36 months, the Applicant and/or the Applicant's parent/guardian shall be responsible for the subscription fees and other charges imposed by the broadband service provider.

Other information

- IDA's appointed Lead Agencies reserve the right to ask for additional documents to support the application.
- IDA reserves the right to amend the terms & conditions as and when it deems necessary.
- The Applicant is required to keep the PC-Bundle for at least 3 years for inspection purposes.
- IDA and any parties appointed by IDA reserve the rights to visit the Applicant and verify that the Applicant possesses the PC and/or Broadband Service obtained under the PC-Bundle Scheme.
- Applicant must allow the PC provider to examine (1) the approval letter from the Lead Agency, (2) the letter/receipt on co-payment for PC-Bundle from the school and (3) Applicant's NRIC upon PC delivery. The PC provider reserves the right to reject delivery of the PC-Bundle if the required documents are unavailable.

M1-IDA Mobile Broadband Service Application Form

(To be completed and signed by Parent / Guardian if applicant is below 18 years of age)



PC Requisition (PCR) Number: _____

Reg. No. 199206031W

Applicant (age 18 years & above) / Parent / Guardian Details

Name as stated in NRIC/Passport of Applicant (age 18 years & above) / Parent / Guardian (^Mr/Miss/Mrs/Mdm/Dr)

NRIC/Passport No. Of Applicant / Parent / Guardian

Date of Birth (DD/MM/YY)

Nationality

Local Billing Address

Residential Address (if different from Local Billing Address)

Contact No.
Home

Office

Mobile

Email

Applicant (below 18 years of age)

Name in NRIC/Passport of Applicant (^Mr/Miss)

NRIC/Passport No. Of Applicant (below 18 years of age)

Mobile Broadband Plan

4G mData Lite+

Internet Filtering Services

****To Bar ALL GSM/SMS/MMS/IDD/Premium Number/Roaming**

Service Commitment Contract

1. Customer must subscribe to M1's Mobile Broadband 4G mData Lite+ service ("Service") for a contractual period of 24 months ("Commitment Period"). In the event that Customer prematurely terminates the Service before expiry of the Commitment Period, Customer shall pay M1 the applicable early termination charges:

Termination month	1	2	3	4	5	6	7	8	9	10	11	12
Termination Charge	\$287.52	\$275.54	\$263.56	\$251.58	\$239.60	\$227.62	\$215.64	\$203.66	\$191.68	\$179.70	\$167.72	\$155.74

Termination month	13	14	15	16	17	18	19	20	21	22	23	24
Termination Charge	\$143.76	\$131.78	\$119.80	\$107.82	\$95.84	\$83.86	\$71.88	\$59.90	\$47.92	\$35.94	\$23.96	\$11.98

2. Customer may swap a faulty USB dongle ("Device") once within the Commitment Period without additional charges. Thereafter, a charge of \$98.00 for shall apply for each swap of the Device. The warranty period for the Device is 1 year from the date of Service Application.
3. Customer who defaults on payment of his bill and is terminated by M1 during the Commitment Period for non-payment or other lawful reasons during the Commitment Period shall also pay to M1 the amount stated in Clause 1 herein.
4. If Customer's SIM card is lost or stolen before the expiry of the Commitment Period, Customer must either :-
a. Buy a new SIM card and continue with the subscription for the full Commitment Period; or
b. Terminate prematurely and pay M1 the amount as stated in Clause 1 herein.
5. At the expiry of the Commitment Period, the Service will be automatically renewed for another 12 months ("Renewal Term").
6. Customer is not allowed to request for temporary disconnection of the Service before the expiry of the Commitment Period.
7. Customer is not allowed to transfer the Service at any time.
8. Customer is not allowed to change bill plan to a service plan other than M1 Mobile Broadband 4G mData Lite+ plan at any time.
9. Service will be disrupted in the event Customer reaches the data usage limit of 5GB and will only resume at the start of the next bill cycle.
10. M1's General Terms and Conditions and applicable specific Service terms and conditions as published at www.m1.com.sg, are deemed incorporated herein and shall apply. In the event of any conflict or inconsistency between these terms and conditions and M1 Limited's General Terms and Conditions, such conflict or inconsistency shall, in the absence of any express agreement to the contrary, be resolved in the manner most favourable to M1 to the fullest extent permissible under applicable laws.

**SIGN
HERE**

Signature of Applicant

Date of Service Application

For Official Use

Mobile Broadband No. _____

Device Model _____

SIM Card No. _____

Equipment No. (IMEI)
(please paste sticker here) _____

Remarks _____

Attended by:

Prices are inclusive of 7% GST & are subject to change in accordance with prevailing GST rate.

^Select One.

Signature / Name of Staff / Date



Name of Applicant (as in NRIC/FIN/Passport): _____ Gender: Male / Female*

NRIC/FIN/Passport* No.: _____ Date of Birth (dd/mm/yy): _____ Age: _____

Contact Number: (Mobile) _____ (Home) _____ Email Address: _____

Service Installation Address: _____

Please fill in particulars of parent/guardian* for applicant below 18 years old.

Name of parent/guardian* (as in NRIC/FIN/Passport): _____ Gender: Male / Female*

NRIC/FIN/Passport* No.: _____ Date of Birth (dd/mm/yy): _____ Age: _____

Contact Number: (Mobile) _____ (Home) _____ Email Address: _____

Broadband Package

- Option 1: 200Mbps Fibre Home Bundle
- Option 2: 4G Mobile Broadband Plan with 150Mbps Mobile Wi-Fi Modem (Capped at 4GB)

Terms & Conditions

Option 1: 200Mbps Fibre Home Bundle

1. The subscription service provided by Singtel is structured as a package under NEU PC Plus Programme. This broadband package is only available to the beneficiaries of this programme.
2. OpenNet installation charge of \$235.40 (High-rise) or \$481.50 (Landed or Private Housings) is applicable for premises that have no Fibre Termination Point installed within their premise.
3. This is a 200Mbps Fibre Home Bundle and has a 24 months contractual term, with auto renewal of 12 months after 24 months contract period, commencing from the date of the service activation.
4. The service is bundled with a free wireless modem which is non-refundable, returnable or exchangeable. The warranty period of the modem will be based on the contractual term.
5. The service is bundled with a free Home digital line service for unlimited local calls only, weekday installation, Family Protection and Security Suite service.
6. Each Singtel Fibre Home Bundle account is only valid for a single home based on the service installation address.
7. If the applicant changes address from the original installation site, re-location charges will have to be borne by the applicant. Please refer to Singtel website or call Singtel Customer Care Hotline 1688 for more information.
8. The applicant may not temporarily disconnect or suspend any services in the Fibre Home Bundle during the contract Period.
9. If the applicant terminates one or more of the services, the applicant will be deemed as terminating the entire Fibre Home Bundle Services with all the services associated with Fibre Home Bundle Services. The applicant Fibre Home Bundle Services will be automatically terminated in such an event.
10. If the applicant terminates the Fibre Home Bundle Services or when the applicant becomes ineligible to continue the Fibre Home Bundle Services resulting in automatic termination, the applicant shall be liable for all outstanding and applicable fees and charges pertaining to the Fibre Home Bundle Services plan, including premature termination charge of \$861.35. Actual charges will be calculated based on the following formula: Total premature termination charges of the subscribed (Fibre Home Bundle Services ÷ Contract Period) x Number of Remaining Months of the Contract Period (including the month in which termination occurs).
11. Singtel's terms and conditions of service shall apply to the service(s)/product(s) subscribed. For details, please refer to Singtel website.

Option 2: 4G Mobile Broadband Plan

1. The subscription service provided by Singtel Mobile and structured as a plan under NEU PC Plus Programme. This plan is only available to the beneficiaries of this programme.
2. 4G Mobile Broadband plan has a 24 months contractual term, with auto renewal of 12 months after 24 months contract period, commencing from the date of the service activation.
3. Plan comes with a 4G 150 Mbps Mobile Wi-Fi modem with a 12 months warranty.
4. Plan comes with a free SIM card that is compatible with the mobile Wi-Fi modem. SIM card charge of \$37.45 applies for request of other types of SIM card and replacement of SIM card.
5. Typical range of download speed that a user can experience 80% of the time is 16Mbps - 70Mbps using the 150Mbps Mobile Wi-Fi provided by Singtel.
6. Bundled data is capped at 4GB and is only applicable for local data access and cannot be used to offset SMS, MMS or BlackBerry charges. SIM card issued for Mobile Broadband Data plans may incur SMS, MMS or BlackBerry charges if the mobile device supports the mentioned services.
7. The download speed of the individual price plan will be limited to 64kbps if the monthly local data bundle is exceeded at any time during the customer's monthly bill cycle. The speed limit will be lifted at the start of the next bill cycle.
8. This service is subject to the premature termination charges. Applicant has to pay the premature termination charges for any premature termination at the rate of 80% of the monthly recurring charges for the period between the date of termination and the expiry of the contract term, based on 24 months contract term.
9. The applicant may not temporarily disconnect or suspend the service during the contract Commitment Period.
10. Singtel Mobile's terms and conditions of service shall apply to the service(s)/product(s) subscribed. For details, please refer to Singtel website.

UNDERTAKING

I/We* confirm that all information given by me/us* in connection with this application is true and correct.
I/We* agree to subscribe for Singtel's 200Mbps Fibre Home Bundle/Singtel Mobile's 4G Mobile Broadband Plan* on the above terms and conditions, which terms and conditions shall apply on Singtel's/Singtel Mobile's* acceptance of this application including any amendments Singtel or Singtel Mobile (as applicable) may make from time to time to those terms and conditions.

Signature of *Applicant/Parent/Guardian _____

_____ Date

*Delete where applicable



Service Agreement

NEU PC Plus - Cable Home Broadband

GST Registration No: M9-0009444-N

Customer's Information

Name as in NRIC/FIN/BRN (Mr/Miss/Ms/Dr) _____ _____ Service Address Blk _____ Unit # _____ _____ _____ S _____ Email _____ _____	NRIC _____ Date of Birth _____ Nationality: Singaporean/Others (Please specify): _____ Race: Chinese/Malay/Indian/Others Contact Numbers: (Home) _____ (Office) _____ (Hp) _____
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Cable Home Broadband Access Plan

ACCESS PLAN

StarHub will provide the following cable broadband internet access plan:

NEU PC Plus 25Mbps cable broadband

- Additional Value Added Services (VAS) are not applicable for this access plan.
- In the event of termination of the plan within 24 months from the date of service activation, early termination fees will be imposed.

Termination Month	1	2	3	4	5	6	7	8	9	10	11	12
Early Termination Charge	\$346.80	\$332.35	\$317.90	\$303.45	\$289.00	\$274.55	\$260.10	\$245.65	\$231.20	\$216.75	\$202.30	\$187.85

Termination Month	13	14	15	16	17	18	19	20	21	22	23	24
Early Termination Charge	\$173.40	\$158.95	\$144.50	\$130.05	\$115.60	\$101.15	\$86.70	\$72.25	\$57.80	\$43.35	\$28.90	\$14.45

- Termination requests should be submitted to IDA via email ida_neupc@ida.gov.sg or call 66848855.
- The access plan will be terminated automatically after 36 continuous months from the date of service activation.
- The service is available for access at cable-ready residential premises only. In the event your premises require the installation of cable points, a standard fee (\$107 - \$155.15 per point) will be chargeable.
- The warranty period for the cable modem is 2 years and Wireless Router is 5 years from the date of service activation.

Customer's Acknowledgement

General

I/We, the above-named Customer, agreed to be bound by StarHub's Consumer General Terms & Conditions, Service Specific Terms and Conditions for Cable Broadband Services, the terms and conditions herein, and such other terms and conditions as may be agreed by me, which collectively form the agreement between me and StarHub Ltd and/or the relevant StarHub Affiliate providing the service. "StarHub Affiliate" refers to any related or associate company of StarHub Ltd including their successors, assigns, employees and agents. For more information on our terms and conditions, please visit: <http://www.starhub.com>

Personal Data

By providing the information set out above, I/we consent to StarHub collecting, using or disclosing my/our personal data for purposes reasonably required by StarHub to provide the products and services which I am/ we are applying for, as set out in the StarHub Personal Data Protection Policy, which I/we have read and understood.

- Would you like to hear about products and promotions offered by StarHub and its Preferred Partners?

- | | |
|--|---|
| <input type="checkbox"/> I/we consent to StarHub collecting, using and disclosing my/our personal data in its records from time to time, for the purposes described as "StarHub Additional Purposes" in the Personal Data Protection Policy. | <input type="checkbox"/> I/we consent to StarHub collecting, using and disclosing my/our personal data in its records from time to time, for the purposes described as "Preferred Partners Additional Purposes" in the Personal Data Protection Policy. |
|--|---|

Signature of *Customer/Authorised Signatory/Date

NRIC/Passport/FIN # of Authorised Signatory:

Name of Authorised Signatory:

*Delete where inapplicable. **Applicable where person signs on behalf of Individual/Business Customer.